HASSENGATE PARTICIPATION GROUP

**Meeting Minutes**

# **May 14, 2014**

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| Present: | Russell Vine (Practice Manager), Maureen Cushing (Chair), Peter Woodcock, Sharon King, Liz Turrell, Kieth Lord, Christine Hymas. |
| **Next meeting:** | **July 23rd, 2014** |
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## Apologies for absence Toni Negus, Wendy Kimble, Barbara Hoare

## Welcome to Christine Hymas who has joined the face to face Patient Group.

1. **Practice up date (RV)**

Work has commenced on the permanent site for the Pharmacy and the provisional completion date should be end of July.

There has been no decision on extending the car park, NHS England have stated the number of parking spaces are adequate for the needs of the patient numbers, the Practice will continue to pursue the issue. There has been no decision from the Council.

A new salaried Doctor will be joining the Practice, Dr, Rubab Azhar will be joining he Practice on a half time basis,

Tuesday 1 day,

Wednesday half day,

Friday half day.

All patients over 75yrs will be notified which Doctor will be listed as their named Doctor. This does not imply that the patient will have to see their named Doctor each visit, they will still be able to book with their preferred Doctor.

GPES (General Practice Extraction Service) has been deferred indefinitely.

From June this year it was planned that there will be 2 Physiotherapy companies using the Practice Premises out of hours, evenings and weekends, SCOPE and LINGWOOD. These are private companies and are not linked to Hassengate Medical Centre.

*Update – Lingwood have now purchased their own premises in Southend Road, so will no longer be making use of the surgery premises*

Thurrock Council are launching The 2014 Walking Challenge. Help Thurrock walk around the world. Beat the street is a fun walking game taking place in the borough from 11 June to 22 June. Beat the Street cards will be available at GP Practices from the start of June.

The payment to the Practices for Extended Hours has been dropped so £12k lost this year, plus the DES (Directly Enhanced Service) for Patient Participation will be reduced.

The Practices will be carrying out the Practice survey in June and it will include the PPG survey questions.

Patient Participation Targets

The PPG will continue to try and encourage more patient/public involvement. In order to facilitate more patient/public involvement a member of the PPG be visiting the Practices during surgeries hours once a month to attempt to encourage patients to become more involved, there will need to be an emphasis on targeting minority groups.

AOB

Liz Turrell thanked Kieth Lord for the information emailed to the PPG.